

Your 2008 Contributions

Gift Date	Gift Type	Check Date/ Credit Card	Check No.	Amount	Tax-Deductible Receipt Amount
09/20/2008	Capital - ED	09/16/2008	4579	\$500.00	\$500.00
12/05/2008	Annual	12/01/2008	4593	\$250.00	\$250.00

This report reflects our records of your 2008 support of Mercy Hospital through contributions to the Mercy Hospital Foundation. The tax-deductible portions of your gifts are shown. While we strive for accuracy in record keeping, please verify our totals with your records. You may call Jennifer Merlette, Director of Annual Giving, at (716) 828-2120 if you have questions or require any changes. Mercy Hospital Foundation is a 501 (c) (3) organization and your contributions are fully tax-deductible. Thank you for your generous support.



Your 2008 Personal Impact Statement

January, 2008

Name
Address
City, State Zip

Dear :



The new face of Mercy Hospital.

I am pleased to present you with your 2008 Personal Impact Statement. Part annual report, part tax receipt, our intent with this publication is to not only share the accomplishments of the past year, but to let you know how very important your role is in all that we do.

Mercy Hospital entered 2008 with the knowledge that there were a number of important challenges in its journey to become the workplace of choice for our associates, to be the best place to practice medicine for our physicians, to provide the utmost clinical quality for our patients and to have the highest patient satisfaction. Thanks to the Hospital's hard work and commitment and the generous support of so many in the Western New York community, much headway has been made toward these goals.

A new Emergency Department is on the horizon, tripling the amount of space we will have to treat our patients. Significant strides have been made in the care we provide - from improved response time in the immediate care of heart attack patients to taking part in nationwide efforts to improve patient care at bedside. Facilities have been upgraded, including renovations to the Pediatric Unit, the Physicians Lounge and Medical Library, and the OLV Family Care Center in Lackawanna. Because of your generosity, the Mercy Hospital Foundation has been able to be a proud partner to our hospital and help to fund these critically important initiatives - **Foundation support for Mercy Hospital exceeded \$350,000 in 2008.**

We are continuing our journey to become the hospital where people want to work, where doctors want to practice medicine and, most importantly, where patients want to receive care. Your support is having a profound impact in furthering these efforts. We are truly grateful.

With sincere thanks,

Daniel J. McCormack
Executive Director
Mercy Hospital Foundation

Special Report: Breaking Ground on the Future of Emergency Care at Mercy Hospital

As you know, Mercy Hospital has embarked on the long-awaited and much-needed expansion of our Emergency Department. This 46,000 square-foot addition to the hospital will triple the size of the current ER and revolutionize emergency care in the region. Expected to be completed in the spring of 2010, our new facility will transform the way we serve our community and the work that we do every day.

The Mercy Hospital Foundation's campaign to provide critical support for the completion of the new ED has resulted in nearly \$2.5 million in private philanthropic support being pledged to date



toward our campaign goal of \$3.5 million.

For more information on the ER project, or if you would like to consider a donation to Mercy Hospital's ER Capital Campaign, please contact the Mercy Hospital Foundation at (716) 828-2038.



Construction began for the new Mercy Hospital Emergency Department on November 24, 2008, with modification to McAuley Circle, the vehicle loop in front of the hospital's main entrance. The grassy section of the Circle where benches were located was eliminated and has been paved to create a new temporary vehicle loop. This step was necessary to create needed space for the construction project.

During construction, all hospital and ER services are operating as usual. However, hospital entrances and parking will require temporary modifications to accommodate the construction. We apologize for any inconvenience this may cause.



Associates from Mercy Hospital's Emergency Department take a turn at the shovel during Mercy's groundbreaking event on October 30, 2008.

When Mercy Hospital broke ground on October 30, 2008 for the new ED, we also celebrated the fact that we have the generous support of so many Mercy Hospital associates as we work to make our dream a reality.

The Mercy Hospital Foundation set a goal of having \$100,000 raised from our associates by the groundbreaking and we surpassed that by several thousand dollars.

We now stand at over \$120,000 raised from our associates!

2008 Program and Funding Highlights

In August 2008, the Mercy Hospital Foundation was proud to install our new Donor Recognition Wall in the lobby of Mercy Hospital. Intended as a way to thank and recognize donors who support the Foundation on an annual basis, the wall will be updated each year.



In October 2008, renovations were completed to Mercy Hospital's Pediatric Unit and staff members gathered for a dedication ceremony on October 21st. The renovations were jointly funded by the Kid's Alliance Pediatric Foundation, the Mercy Hospital Foundation and Fisher-Price.

A blessing and rededication of the new John J. O'Brien, M.D., Health Sciences Library was held on October 29, 2008. The library was recently moved to a new location adjacent to the physician lounge on the hospital's third floor.



Funding for the renovation of the physician lounge and library suite was provided by the Mercy Hospital Foundation and the Mercy Medical Staff. In addition, the hospital was awarded a grant from The National Network of Libraries of Medicine, Middle Atlantic Region, which was used to purchase five PCs for the library.



In January, Mercy Hospital President C.J. Urlaub awarded the first ever Angel of Mercy pin to Natalie Tulowitzki, a registered nurse in our Cardiothoracic Unit.

Launched in January 2008, Angels of Mercy is a program whose purpose is to allow patients and their families to recognize the exemplary work of a Mercy Hospital caregiver while making a gift to the Mercy Hospital Foundation.

To date, more than 80 Mercy associates have been honored as Angels of Mercy.

For more information on this program, please contact Jennifer Merlette, Director of Annual Giving, at (716) 828-2120 or online at jmerlett@chsbuffalo.org.

In 2008, more Mercy Hospital associates than ever supported the Mercy Hospital Foundation's Annual Appeal.



Funds raised from this effort are used to benefit Mercy employees through the purchase of needed equipment, upgrades to facilities and providing continuing education opportunities. Last year, the Foundation helped fund training for more than 100 associates.